

# Register your pet online with the

# NSW Digital Pet Registry



The NSW Digital Pet Registry allows pet owners to register their pets, update contact details, and more without having to visit their local council. Breeders and owners can also transfer ownership of pets to new owners online.

## I want to create a NSW Digital Pet Registry profile

If you have a MyServiceNSW account, you can create a user profile on the NSW Digital Pet Registry website by signing in with your MyServiceNSW username and password.

Visit [petregistry.olg.nsw.gov.au](https://petregistry.olg.nsw.gov.au) now.

## I don't have a MyServiceNSW account

You can create an account on the Service NSW website.

You will need 2 forms of valid identification.

Go to [service.nsw.gov.au](https://service.nsw.gov.au) to create your account.

## Link your pet to your profile

Once signed in to the NSW Digital Pet Registry, you may not see your pet's profile.

Click 'link my pet' and enter your pet's 15-digit microchip number.

If you don't know your pet's microchip number, contact your vet or council who can scan for your pet's microchip and provide you with the number.

In order to successfully link your pet, your contact details must match the details on your pet's record including:

- your full legal given name and family name
- your mobile number or email address.

## How to change your contact details

The NSW Digital Pet Registry allows you to update your phone number, email and home address at any time.

'Link my pet' automatically uses the contact details in your NSW Digital Pet Registry account to search for, and link, your pet's microchip record to your profile.

To help the registry find your pet's record, you can enter either an alternative email address or an alternative mobile number when using 'Link my pet'.

## My legal name does not match the microchip record for my pet

You cannot change your legal name on your NSW Digital Pet Registry online.

To assist with verifying your identity, or to change your legal name, you must go to your council, or call the NSW Digital Pet Registry helpline with the necessary documents:

- driver's licence
- certificate of marriage or birth
- change of name certificate
- relationship certificate.

If your pet's record is still in the previous owner's name and you cannot reach them to transfer ownership, contact your local council with the necessary documents:

- proof of ownership
- a statutory declaration which includes the microchip number, a description of your pet and a statement about your claim of ownership.

## More information

Contact the NSW Pet Registry helpline

Email: [pets@olg.nsw.gov.au](mailto:pets@olg.nsw.gov.au)

Call: [1300 134 460](tel:1300134460)

[petregistry.olg.nsw.gov.au](https://petregistry.olg.nsw.gov.au)